

OFFICE OF ATTORNEY GENERAL CONSUMER PROTECTION AND ANTITRUST DIVISION GATEWAY PROFESSIONAL CENTER 1050 E INTERSTATE AVENUE, STE 200 BISMARCK, NORTH DAKOTA 58503-5574

OFFICE OF

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STATE OF NORTH DAKOTA OFFICE OF ATTORNEY GENERAL

STATE OF NORTH DAKOTA EX REL. WAYNE STENEHJEM, ATTORNEY GENERAL.

Petitioner,

CEASE AND DESIST ORDER, NOTICE OF CIVIL PENALTY AND NOTICE OF RIGHT TO REQUEST A HEARING

-vs-

GLOBAL MANAGEMENT ACQUISITION FIRM INC, and WALTER HARGROVE, Individually dba GLOBAL MANAGEMENT

Respondents.

CPAT 200007.002

To the individual and entity identified below hereinafter "Respondent"):

GLOBAL MANAGEMENT ACQUISITION FIRM INC 1911 GRAYSON HWY, SUITE 8-130 GRAYSON GA 30017-1245

WALTER HARGROVE GLOBAL MANAGEMENT ACQUISITION FIRM INC 758 SIMON WAY LAWRENCEVILLE GA 30045-8561

(including all of those entities' officers, directors, owners, agents, servants, employees and representatives as well as all other persons in active concert or participation with them, extending to all "doing business as" names, formal corporate names, fictitious names of any kind or any variations of the same)

BACKGROUND

- 1. The Attorney General of North Dakota has a reasonable basis to believe Respondents have engaged in and are engaging in acts or practices declared unlawful by North Dakota Century Code (N.D.C.C.) ch. 51-15, the "Consumer Fraud Law," and ch. 31-05, the "Collection Agency Law." It is necessary and appropriate in the public interest and for protection of consumers to restrain the Respondents' unlawful acts or practices.
- 2. Respondent Global Management Acquisition Firm Inc. is a Georgia Profit Corporation with its principal address at 1911 Grayson Hwy, Suite 8-130, Grayson, Georgia 30017. Global Management Acquisition Firm Inc. is not registered in the State of North Dakota
- 3. Respondent Walter Hargrove is a Georgia resident and is the registered agent, chief executive officer, and chief financial officer of Global Management Acquisition Firm Inc.
- 4. Global Management Acquisition Firm Inc. and Walter Hargrove, Individually, ("Respondents") are engaged in debt collection in the State of North Dakota. Respondents are or have engaged in debt collection activities under the name of Global Management.
- 5. The Attorney General received a consumer complaint on October 28, 2019, from a North Dakota consumer alleging that Respondents attempted to collect an alleged debt from the consumer via telephone. Respondents threatened to go to the consumer's employer unless the consumer agreed to confirm the alleged debt. The consumer disputes owing the debt and believes the alleged debt is either false or so old that the debt is no longer a valid debt. The consumer requested information from

Respondents regarding the alleged debt. The consumer did not receive anything from Respondents in response to the request. The consumer has no notice of a debt owed or a judgment in her name. The consumer alleges Respondents were harassing her about a debt that is not valid and making false threats to garnish her wages and harass her at her place of employment.

- 6. N.D.C.C. section 51-15-02 prohibits the act, use, or employment of any deceptive act or practice, fraud, false pretense, false promise, or misrepresentation, with the intent that others rely thereon in connection with the sale or advertisement of any merchandise.
- 7. N.D.C.C. section 13-05-02 prohibits any person from engaging in debt collection in North Dakota without having obtained a collection agency license from the commissioner of financial institutions. The term debt collection means the act of collecting or attempting to collect, directly or indirectly, debts owed or due or asserted to be owed or due another. N.D.C.C. § 13-05-01.1 (7).
- 8. Respondents have not obtained the required collection agency license from the commissioner of financial institutions. Respondents have engaged in debt collection in North Dakota without the required collection agency license. A violation of N.D.C.C. section 13-05-02 is a class C felony and is subject to a five-thousand-dollar penalty imposed by the commissioner.
- 9. Respondents have made false, deceptive and misleading statements in connection with the attempted collection of debts or alleged debts relating to the sale of merchandise, in the State of North Dakota, in violation of N.D.C.C. §51-15-02. Respondents falsely represented that that consumer owed a debt and falsely

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threatened to go to the consumer's employment with the intent that the consumer rely on the false representations to confirm the debt and pay Respondents.

- 10. Based on the consumer complaint and other information, it appeared to the Attorney General that Respondents engaged in violations of North Dakota law, and the Attorney General commenced an investigation into the Respondents' business practices. On January 8, 2020, the Attorney General issued a Civil Investigative Demand to Respondents pursuant to the Attorney General's authority under N.D.C.C. § 51-15-04. Delivery was made via certified mail. The certified mail was delivered at Respondents principal place of business at 1911 Grayson Hwy, Suite 8-130, Grayson, Georgia 30017-1245 on January 1, 2020. The certified mail addressed to Respondent Walter Hargrove was returned as unclaimed. The response to the Civil Investigative Demand was due February 10, 2020.
- 11. Respondents did not respond to the Civil Investigative Demand. On March 18, 2020, the Consumer Protection Division sent a letter to Respondents requesting a response to the proposed resolution or compliance with the Civil Investigative Demand by March 31, 2020. Respondents did not respond to the letter or the Civil Investigative Demand or in any way communicate with the Attorney General regarding the Civil Investigative Demand. Pursuant to N.D.C.C. § 51-15-07, the Attorney General may issue a cease and desist order for Respondents' failure to respond to the Civil Investigative Demand.
- 12. It appears to the Attorney General that Respondents are engaged in debt collection in North Dakota without a collection agency license, which is illegal under N.D.C.C. § 13-05-02. It further appears to the Attorney General that Respondents have

engaged in deceptive acts or practices that are unlawful pursuant to N.D.C.C. §51-15-02.

- 13. Each of the Respondents is engaged in a combination of two or more persons who have agreed to act together to inflict a wrong or an injury upon another, or who have agreed to act together to commit a lawful act using unlawful means to inflict a wrong or injury upon another, namely violation of N.D.C.C. ch. 13-05 and 51-15. In so doing, Respondents have committed acts in pursuit of the agreement and the agreement has proximately caused damage to North Dakota consumers.
- 14. Respondents are liable for their own misconduct and/or for directing others to engage in misconduct. See e.g. Zimprich v. North Dakota Harvestore Sys., Inc., 419 N.W.2d 912, 914 (N.D. 1988); Rickbeil v. Grafton Deaconess Hosp., 23 N.W.2d 247, 257 (N.D. 1946)("The general rule with reference to this feature is considered and set out in the great series of volumes of jurisprudence familiar to the courts. In 52 Am. Jur., 440, this rule is stated, 'It is a conceded general rule that all persons or entities are liable for torts committed by them, or by their agents while acting within the scope of their duties."').
- 15. Respondents who are natural persons will additionally be subject to personal liability for corporate misconduct. *Hilzendager v. Skwarok*, 335 N.W.2d 768 (N.D. 1983)(quoting *Schriock v. Schriock*, 128 N.W.2d 852, 866 (N.D. 1964)(""... but, when the notion of legal entity is used to defeat public convenience, justify wrong, protect fraud, or defend crime, the law will regard the corporation as an association of persons.' Fletcher, Private Corporations Sec. 41 (1963 rev. vol.)."). The crime/fraud exception to the protections of corporate form has long been recognized in North Dakota, "neither law nor equity will ever recognize the right of a corporate entity to

become the receptacle or cover for fraud or wrong based on deception for the purpose of defeating the right of innocent parties." *McFadden v. Jenkins*, 169 N.W. 151, 163 (N.D. 1918). *See also Danks v. Holland*, 246 N.W.2d 86 (N.D. 1976); *Family Center Drug v. North Dakota St. Bd. of Pharm.*, 181 N.W.2d 738, 745 (N.D. 1970).

ORDER

Based upon the foregoing information, it appears to the Attorney General that: 1) Respondents have engaged in violations of N.D.C.C. chs. 13-05 and 51-15; 2) Respondents have failed or refused to respond to the Civil Investigative Demand as required by N.D.C.C. § 51-15-04; and 3) the issuance of this Cease and Desist Order is necessary and appropriate in the public interest. NOW, THEREFORE, IT IS ORDERED pursuant to N.D.C.C. § 51-15-07 that Respondents, individually, and where applicable his agents, servants, employees, contractors, and representatives (extending to all "doing business as" names, formal corporate names, aliases, fictitious names of any kind or any variations of the same), as well as all other persons in active concert or participation with him, whether directly or indirectly, immediately CEASE AND DESIST from: 1) engaging in debt collection in North Dakota without a collection agency license issued by the commissioner; 2) attempting to collect debts or alleged debts that are false, unsubstantiated, expired, discharged, or no longer owed; 3) engaging in threatening, harassing, deceptive or unlawful conduct while engaging in debt collection in North Dakota; and 4) engaging in deceptive acts or practices, fraud, false pretenses. false promises, or misrepresentations, in violation of N.D.C.C. §51-15-02. Respondents also shall immediately CEASE AND DESIST from requesting, demanding, soliciting, taking, collecting, charging, billing or accepting any payment from any North Dakota consumers, including, but not limited to, cash, check, direct credit, debits or withdrawals

from North Dakota consumers' credit cards, debit cards or bank accounts for any payment in connection with any past or future unlicensed, deceptive or fraudulent debt collection activities.

YOU ARE NOTIFIED that pursuant to N.D.C.C. § 12.1-09-03 a person is guilty of a criminal offense if he or she intentionally "alters, destroys, mutilates, conceals, or removes a record, document, or thing with intent to impair its verity or availability" in an official proceeding. As such, intentional destruction of any documents related to this matter may result in criminal prosecution.

NOTICE OF CIVIL PENALTIES

YOU ARE FURTHER NOTIFIED that pursuant to N.D.C.C. § 51-15-07 any violation of this Cease and Desist Order is subject to civil penalties not to exceed \$1,000 per violation. Any violation of this Order that also is a violation of N.D.C.C. ch. 51-15 may result in additional civil penalties of not more than \$5,000 per violation. Such penalties are separate and in addition to any costs, expenses, investigation fees, and attorney fees allowed pursuant to N.D.C.C. ch. 51-15, and any civil penalties, costs, expenses, investigation fees, and attorney fees allowed pursuant to or any other applicable statute. Any violation of this Order that also is a violation of N.D.C.C. § 13-05-02 is a class C felony. Nothing in this Order is intended to limit or waive any rights and remedies available to the State of North Dakota or consumers.

NOTICE OF RIGHT TO REQUEST HEARING

YOU ARE NOTIFIED that pursuant to N.D.C.C. § 51-15-07 you may request a hearing before the Attorney General if such a request is made in writing <u>WITHIN TEN</u>

(10) DAYS AFTER THE RECEIPT OF THIS ORDER. Respondents have the right to be represented by legal counsel at the hearing at Respondents' expense.

Dated this 13th day of July, 2020.

STATE OF NORTH DAKOTA

Wayne Stenehjem Attorney General

BY: <u>Parrell D. Grossman</u>

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STATE OF NORTH DAKOTA
BURLEIGH COUNTY

BEFORE THE ATTORNEY GENERAL

IN THE MATTER OF:

GLOBAL MANAGEMENT ACQUISITION FIRM INC, and WALTER HARGROVE, Individually dba GLOBAL MANAGEMENT

AFFIDAVIT OF SERVICE
BY MAIL AND CERTIFIED MAIL

Respondents.

CPAT 200007.002

STATE OF NORTH DAKOTA) ss COUNTY OF BURLEIGH)

- 1. Kimberley Missel states under oath as follows: I swear and affirm upon penalty of perjury that the statements made in this affidavit are true and correct and made upon personal knowledge.
- 2. I am of legal age and on the 13th day of July, 2020, I served the CEASE AND DESIST ORDER, NOTICE OF CIVIL PENALTY AND NOTICE OF RIGHT TO REQUEST A HEARING upon the following by placing true and correct copies thereof in an envelope addressed as follows:

FIRST CLASS MAIL

CERTIFIED MAIL RECEIPT # 7015640000226817768

GLOBAL MANAGEMENT ACQUISITION FIRM INC 1911 GRAYSON HWY SUITE 8-130 GRAYSON GA 30017-1245 GLOBAL MANAGEMENT ACQUISITION FIRM INC 1911 GRAYSON HWY SUITE 8-130 GRAYSON GA 30017-1245

FIRST CLASS MAIL

CERTIFIED MAIL RECEIPT # 70191120000077814897

WALTER HARGROVE GLOBAL MANAGEMENT ACQUISITION FIRM INC 758 SIMON WAY LAWRENCEVILLE GA 30045-8561 WALTER HARGROVE GLOBAL MANAGEMENT ACQUISITION FIRM INC 758 SIMON WAY LAWRENCEVILLE GA 30045-8561 and depositing the same, with postage prepaid, in the United States mail at Bismarck,

North Dakota, as CERTIFIED MAIL, RETURN RECEIPT REQUESTED.

Kimberley Missel

Subscribed and sworn to before me this 13th day of July, 2020.

NOTARY PUBLIC

TONYA J HETZLER Notary Public State of North Dakota My Commission Expires Mar 10, 2022